

## Behavior of and Requirements for Internet Firewalls

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### Abstract

This memo defines behavioral characteristics of and interoperability requirements for Internet firewalls. While most of these things may seem obvious, current firewall behavior is often either unspecified or underspecified and this lack of specificity often causes problems in practice. This requirement is intended to be a necessary first step in making the behavior of firewalls more consistent across implementations and in line with accepted IP protocol practices.

### 1. Introduction

The Internet is being used for an increasing number of mission critical applications. Because of this many sites find isolated secure intranets insufficient for their needs, even when those intranets are based on and use Internet protocols. Instead they find it necessary to provide direct communications paths between the sometimes hostile Internet and systems or networks which either deal with valuable data, provide vital services, or both.

The security concerns that inevitably arise from such setups are often dealt with by inserting one or more "firewalls" on the path between the Internet and the internal network. A "firewall" is an agent which screens network traffic in some way, blocking traffic it believes to be inappropriate, dangerous, or both.

Note that firewall functions are disjoint from network address translation (NAT) functions -- neither implies the other, although sometimes both are provided by the same device. This document only discusses firewall functions.

### 1.1. Requirements notation

This document occasionally uses terms that appear in capital letters. When the terms "MUST", "SHOULD", "MUST NOT", "SHOULD NOT", and "MAY" appear capitalized, they are being used to indicate particular requirements of this specification. A discussion of the meanings of these terms appears in RFC 2119 [2].

## 2. Characteristics

Firewalls either act as a protocol end point and relay (e.g., a SMTP client/server or a Web proxy agent), as a packet filter, or some combination of both.

When a firewall acts a protocol end point it may

- (1) implement a "safe" subset of the protocol,
- (2) perform extensive protocol validity checks,
- (3) use an implementation methodology designed to minimize the likelihood of bugs,
- (4) run in an insulated, "safe" environment, or
- (5) use some combination of these techniques in tandem.

Firewalls acting as packet filters aren't visible as protocol end points. The firewall examines each packet and then

- (1) passes the packet through to the other side unchanged,
- (2) drops the packet entirely, or
- (3) handles the packet itself in some way.

Firewalls typically base some of their decisions on IP source and destination addresses and port numbers. For example, firewalls may

- (1) block packets from the Internet side that claim a source address of a system on the internal network,
- (2) block TELNET or RLOGIN connections from the Internet to the internal network,
- (3) block SMTP and FTP connections to the Internet from internal systems not authorized to send email or move files,

- (4) act as an intermediate server in handling SMTP and HTTP connections in either direction, or
- (5) require the use of an access negotiation and encapsulation protocol such as SOCKS [1] to gain access to the Internet, to the internal network, or both.

(This list of decision criteria is only intended to illustrate the sorts of factors firewalls often consider; it is by no means exhaustive, nor are all firewall products able to perform all the operations on this list.)

### 3. Firewall Requirements

Applications have to continue to work properly in the presence of firewalls. This translates into the following transparency rule:

The introduction of a firewall and any associated tunneling or access negotiation facilities MUST NOT cause unintended failures of legitimate and standards-compliant usage that would work were the firewall not present.

A necessary corollary to this requirement is that when such failures do occur it is incumbent on the firewall and associated software to address the problem: Changes to either implementations of existing standard protocols or the protocols themselves MUST NOT be necessary.

Note that this requirement only applies to legitimate protocol usage and gratuitous failures -- a firewall is entitled to block any sort of access that a site deems illegitimate, regardless of whether or not the attempted access is standards-compliant. This is, after all, the primary reason to have a firewall in the first place.

Also note that it is perfectly permissible for a firewall to provide additional facilities applications can use to authenticate or authorize various sorts of connections, and for the firewall to be configurable to require the use of such facilities. The SOCKS protocol [1] is one example of such a facility. However, the firewall MUST also allow configurations where such facilities are not required for traversal.

### 3.1. Examples

The following sections provide some examples of how the transparency rule actually applies to some specific protocols.

#### 3.1.1. Path MTU Discovery and ICMP

ICMP messages are commonly blocked at firewalls because of a perception that they are a source of security vulnerabilities. This often creates "black holes" for Path MTU Discovery [3], causing legitimate application traffic to be delayed or completely blocked when talking to systems connected via links with small MTUs.

By the transparency rule, a packet-filtering router acting as a firewall which permits outgoing IP packets with the Don't Fragment (DF) bit set MUST NOT block incoming ICMP Destination Unreachable / Fragmentation Needed errors sent in response to the outbound packets from reaching hosts inside the firewall, as this would break the standards-compliant usage of Path MTU discovery by hosts generating legitimate traffic.

On the other hand, it's proper (albeit unfriendly) to block ICMP Echo and Echo Reply messages, since these form a different use of the network, or to block ICMP Redirect messages entirely, or to block ICMP DU/FN messages which were not sent in response to legitimate outbound traffic.

#### 3.1.2. SMTP Extensions

The original SMTP protocol [4] didn't provide a mechanism for negotiating protocol extensions. When this was added [5], some firewall implementations reacted by simply adding the EHLO command to the list of accepted commands. Unfortunately, this is not sufficient: What is necessary is for the firewall to scan the list of EHLO responses and only allow the ones the firewalls understands through. If this isn't done the client and server can end up agreeing to use an extension the firewalls doesn't understand, which can then lead to unnecessary protocol failures.

### 4. Application Requirements

Firewalls are a fact of life that application protocols must face. As such, application protocols SHOULD be designed to facilitate operation across firewalls, as long as such design choices don't adversely impact the application in other ways. In addition, application protocol specifications MAY include material defining requirements firewalls must meet to properly handle a given application protocol.

Examples of proper and improper application protocol design include:

- (1) Wrapping a new protocol around HTTP and using port 80 because it is likely to be open isn't a good idea, since it will eventually result in added complexity in firewall handling of port 80.
- (2) Defining a secure subset of a protocol is a good idea since it simplifies the firewall design process.
- (3) Specifying an appropriate firewall traversal mechanism if one exists is a good idea.
- (4) Registering a separate port for new protocols is a good idea.

## 5. Security Considerations

Good security may occasionally result in interoperability failures between components. This is understood. However, this doesn't mean that gratuitous interoperability failures caused by security components are acceptable.

The transparency rule impacts security to the extent that it precludes certain simpleminded firewall implementation techniques. Firewall implementors must therefore work a little harder to achieve a given level of security. However, the transparency rule in no way prevents an implementor from achieving whatever level of security is necessary. Moreover, a little more work up front results in better security in the long run. Techniques that do not interfere with existing services will almost certainly be more widely deployed than ones that do interfere and prevent people from performing useful work.

Some firewall implementors may claim that the burden of total transparency is overly onerous and that adequate security cannot be achieved in the face of such a requirement. And there is no question that meeting the transparency requirement is more difficult than not doing so.

Nevertheless, it is important to remember that the only perfectly secure network is one that doesn't allow any data through at all and that the only problem with such a network is that it is unusable. Anything less is necessarily a tradeoff between usability and security. At present firewalls are being circumvented in ad hoc ways because they don't meet this transparency requirement and this necessarily weakens security dramatically. In other words, the only

reason that some firewalls remain in use is because they have essentially been disabled. As such, one reason to have a transparency requirement is to IMPROVE security.

## 6. Acknowledgements

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## 7. References

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## 8. Author's Address

Ned Freed  
Sun Microsystems  
1050 Lakes Drive  
West Covina, CA 91790  
USA

Phone: +1 626 919 3600  
Fax: +1 626 919 3614  
EMail: ned.freed@innosoft.com

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